

Balingup and Districts Tourism Association Inc

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Balingup and Districts Tourism Association and Balingup Visitor Centre Coronavirus Guidelines – Updated 18th March 2020

There is currently a global outbreak of COVID-19 with a number of people in Australia, including Western Australia, having contracted the disease.

Balingup and Districts Tourism Association and Balingup Visitor Centre has updated its Policy and Guidelines, and the following measures are in place to help prevent the spread of coronavirus and any other infectious illness within our community.

Hygiene and Well Being

- The Balingup Visitor Centre and the Balingup Transit Park will remain open, unless we receive advice from Government sources to close.
- Visitor Centre volunteers have been advised that their health and wellbeing is paramount, and if at anytime they feel uncomfortable being in the Visitor Centre that they can step back from their duties until the situation settles.
- Visitors experiencing any flu-like symptoms will be asked not to enter the Visitor Centre, instead encouraged to contact the Centre by phone, refer to the brochures/pamphlets and maps displayed on the verandah or logon to the website.
- All purchases will be via eftpos with the view to eliminating cash sales.
- Additional hand sanitisers have been placed in the Visitor Centre.
- Staff or volunteers experiencing any flu-like symptoms will be asked to stay at home. Seek medical attention and self-isolate for 14 days if required.
- Staff and volunteers are asked to practise good hand and sneeze/cough hygiene.
They should:
 - wash hands frequently with soap and water, before and after using equipment, before and after eating, and after going to the toilet,
 - cover their cough and sneeze, dispose of tissues, and use alcohol-based hand sanitiser,
 - maintain a distance of 1.5 meters from all visitors to the Centre.
- Visitor Centre staff and volunteers have been encouraged to bring their own cups and cutlery to use while in the Visitor Centre.
- Visitor Centre 'reception surfaces' will be wiped down between each guest visit which uses this area.
- Desks, tables, chairs and surfaces in the Visitor Centre will be wiped down three times a day.
- All door handles, touch screens, keyboards, phones, appliance handles, remotes, taps and hard surfaces in the Visitor Centre will be wiped down three times a day.
- The Visitor Centre staff/volunteer toilet will be cleaned daily.

Thanks for your assistance and we wish you and your family al the best of health.

Brain Vanallen, Acting President
Balingup and District Tourism Association